KOSMOS GAP

USER PRIVACY POLICY

Effective Date: 07.09.2024

At KOSMOS GAP, we are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Customer Privacy Policy outlines how we collect, use, and protect your information when you use our website, app, or Telegram bot.

1. Information We Collect:

- **Personal Information:** We do not collect any personal information such as your name, email address, or contact details.
- **Usage Data:** We may collect non-personal information about how you interact with our services, such as the pages you visit, the time and date of your visits, and other diagnostic data. This information is anonymized and used solely for improving our service.

2. How We Use Your Information:

- **Service Improvement:** We want to offer you the best services and user experience we can, so we have a legitimate interest in constantly improving and optimizing our services. To do this, we may use information to understand how users interact with our services. For example:
    - We may analyze certain usage, device, and diagnostic information to understand aggregate usage trends and user engagement in our services. This helps us invest in technical infrastructure to better serve regions with growing user demand.
    - We may use information about the device and vulnerabilities to conduct research in order to improve the level of information security.
    - We review customer feedback to understand what we could do better.

3. No-Logs Policy:

We understand the growing distrust of traditional VPN services due to concerns about logging and data breaches. At KOSMOS GAP, we adhere to a strict no-logs policy. This means that we do not track, store, or share any personal browsing activity or data. Your privacy is our top priority.

- **Logging:** Server logs are configured to exclude any personally identifiable information (PII). We use 24-hour log rotation and deletion policies to manage server logs efficiently.

4. Data Security:

- **Encryption:** All data transmitted between your device and our servers is encrypted using industry-standard TLS (Transport Layer Security) protocols. This ensures that your data is protected from interception and tampering during transmission.
- **Storage Security:** Any data stored is protected using AES-256 encryption, which is one of the strongest encryption standards available.
- **Access Controls:** Access to our systems and data is restricted to authorized personnel only. We use multi-factor authentication (MFA) and role-based access controls (RBAC) to enforce this. We use encryption keys managed by AWS Key Management Service (KMS) or a similar service.

5. Third-Party Services:

Our services may include links to third-party websites or services. We are not responsible for the privacy practices or the content of these third parties. We encourage you to read the privacy policies of any third-party websites or services you visit.

- **API Integrations:** Any third-party integrations are reviewed and configured to ensure they comply with our privacy standards. We use API gateways and secure tokens for authentication.

6. Use at Your Own Risk:

- **User Responsibility:** While we strive to provide a secure and reliable service, using KOSMOS GAP is at your own risk. We cannot guarantee complete protection against all potential threats or vulnerabilities. Users should exercise caution and take necessary precautions to protect their own data and privacy.

7. Legal Compliance:

- **Legal Usage:** Before using the KOSMOS GAP application, check your local legal regulations to ensure compliance with laws applicable in your region.
- **Privacy Protection:** We protect the privacy of our users by ensuring that we do not record online activities that you perform through a Kosmos GAP connection in any way that may be related to you. This means that we do not have any data to exchange with law enforcement agencies and government agencies or any third parties if they request information about what you did through the Kosmos GAP connection.
- **Legal Obligations:** Subject to the foregoing, we may share your information if required by applicable law; to fulfill our legal obligations; to comply with legal processes; and to respond to reasonable law enforcement requests related to a criminal investigation.

6. Contact Us:

- If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at info@kosmosgap.com.
- We use a secure support ticketing system to manage inquiries and ensure that your questions are addressed promptly and confidentially.

By using our website, mobile application, or Telegram bot, you consent to our Privacy Policy and agree to its terms.

Thank you for trusting KOSMOS GAP.